

# 10 Gigabit Ethernet Tester User Manual

Model Name: T3000A





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### Safety instructions

The following general safety measures must be taken at all stages of operation of this instrument. Failure to take these safety precautions or to comply with specific warnings stated elsewhere in this manual violates the safety standards of the design, manufacture, and use of the instrument. No liability is accepted for the consequences of the client's violation of these requirements.

General principles

This product is a Class 2 safety instrument. If this product is used not in accordance with the operating manual, its protective functions may become invalid.

### Working environment

This instrument (excluding AC/DC adapter) is Class II safety equipment and is suitable for use in outdoor environments with pollution level 2. Maximum relative humidity 93% (non-condensing). See the specification sheet for AC power supply voltage requirements and operating ambient temperature.

### Before turning on the power

Verify that the product is set to match the available mains voltage, has suitable fuses installed and all safety measures are taken. The external power supply requires DC 15V/5A.

### Do not operate in explosive environments

Do not use the instrument in the presence of flammable gases or fumes.

### Do not disassemble the instrument case

Operators should never disassemble the instrument casing. Replacement parts and internal adjustments should only be made by qualified service personnel.

### Laser safety precautions

This product is a laser device. Please pay attention to the following laser safety matters:

Users should always avoid looking directly into the laser output, especially when testing is in progress. Users cannot use microscopes, magnifying glasses and other equipment to observe the light source output port. Otherwise, if the energy of the laser beam is concentrated on the retina, it will cause permanent damage to the eyes.



After use, please pull out the SFP/SFP+ optical module and cover it with the dust cover.

### **Electrical Safety Precautions**

If you need to ensure that the device is completely powered off, unplug the power cord and remove the battery.

- Only use the AC/DC power adapter indoors.
- 2. The equipment should be placed so that surrounding air can circulate freely.
- 3. Using any electrical tool near flammable gases or in smoke poses a significant threat to safety.
- 4. To avoid electric shock, do not operate the device if any part of the outer surface (upper cover, panel, etc.) is damaged.
- 5. Only approved professionals may perform live commissioning, maintenance or repair on opened equipment.
- 6. Even if the power to the device is turned off, capacitors within the device may remain charged for a period of time.

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# Catalogue

N	otice		I
G	uarante	е	1
S	afety in	structions	II
	Genera	al principles	
	Laser s	safety precautions	II
	Electri	cal Safety Precautions	
T	able of o	contents	IV
1	0ve	rview	1
	1.1	Contents of this manual	1
	1.2	Product Introduction	1
	1.3	Product Illustration-	2
	1.4	Front panel indicator light description-	<b>2</b>
	1.5	Front panel function button description	3
	1.6	Interface description	4
	1.7	Power supply description	5
	1.8	Use of rechargeable batteries	6
2	Basi	c operation of equipment	7
	2.1	Turn the device on or off	<b>7</b>
	2.2	Select test mode	<b>7</b>
	2.3	Turning on and off the laser	8
	2.4	Launch the application	8
	2.5	Virtual keyboard	9
	2.6	Start/stop testing	10
	2.7	Detecting link connectivity (PING)	10
	2.8	Test report	11
3	Syst	em common information settings	12
	3.1	System settings	12
	3.1.1	-,	
	3.1.2	System time/date settings	13



	3.1.3	Optional functions	13
	3.2	Network settings	14
	3.3	Screen calibration	15
	3.4	Power Management	15
	3.5	Storage Management	15
	3.6	System upgrade	
	3.7	Help	
		•	
4	Con	mon parameter configuration	
	4.1	Port settings	
	4.2	Network settings	20
5	В	ERT	22
	5.1	Configure BERT test parameters	22
	5.1.1		
	5.1.2	Remote control settings	23
	5.1.3	Frame settings	25
	5.1.4	Stream settings	29
	5.1.5	Reception filtering settings	32
	5.2	BERT test results	33
	5.2.1	s Summary	33
	5.2.2	? Error	34
	5.2.3	B Alerts	35
	5.2.4	Traffic Statistics	36
	5.2.5	5 Event	38
6	RFC	2544	39
	6.1	Configure RFC 2544 test parameters	39
	6.1.		
	6.1.	2 Remote control settings	40
	6.1.	3 Frame settings	41
	6.1.	Throughput rate setting	42
	6.1.	5 Delay setting	43
	6.1.	5 Frame loss settings	43
	6.1.	7 Burst (back-to-back) setup	44
	6.2	RFC 2544 test results	
	6.2.1		
	6.2.2	- U -	
	6.2.3	B Delay	46



	6.2.4	Frame loss	46
	6.2.5	Back to back	47
	6.2.6	Statistics	47
	6.2.7	Event	48
7	Multi	ple Businesses	49
7	7.1	Configure multi-stream test parameters	49
	7.1.1	Global settings	49
	7.1.2	Remote control settings	50
	7.1.3	Frame settings	50
	7.1.4	Stream settings	51
7	7.2	Multi-service (traffic generation) test results	52
	7.2.1	Summary	52
	7.2.2	Service quality	52
	7.2.3	Error	53
	7.2.4	Alerts	54
	7.2.5		
	7.2.6		
8	Y.15	54	57
8	3.1	Configure Y.1564 test parameters	57
	8.1.1	Global configuration	57
	8.1.2	Remote control settings	58
	8.1.3	Frame settings	59
	8.1.4	Business settings	59
	8.1.5	Ramp Settings	61
8	3.2	Y.1564 test results	61
	8.2.1	Summary	61
	8.2.2	Business configuration test results	62
	8.2.3	Business performance test results	63
	8.2.4	Statistics	64
	8.2.5	Event	64
9	Loop	back	65
9	9.1	Global settings	65
9	9.2	Loopback filtering settings	66
9		Summary of results	
10	Etl	nernet Test Tools	67
:	10.1	PINGvi	67



10.2	Search	67
10.3	TRACE ROUTE	. 68
11	Warranty information	. 69
11.1	Warranty period	69
11.2	Exceptions	69
11.3	Warranty registration	. 69
11.4	Product Paturns	60





### 1 Overview

### 1.1 Contents of this manual

Thank you for choosing our company's products. Please read this manual carefully before use, especially the warning and caution information, to avoid personal injury to the user or instrument damage due to incorrect use.

This manual contains necessary information for the correct operation and maintenance of the product, as well as troubleshooting guides and information on obtaining technical support and service.

### 1.2 Product Introduction

This product is a field test tool designed for next-generation metropolitan area networks and IP bearer networks. It is a complete test solution for voice, data and video services carried on Ethernet. This product can support traditional SONET/SDH test functions and extend to next-generation network services based on IP and OTN, providing various test functions at the same time by integrating on one platform.

### Product design features:

- Lightweight, compact and durable, it can be flexibly used in laboratory environments and outdoor field environments.
- High-resolution color touch screen, no matter what the lighting environment, you can handle it calmly
- Graphical user interface, touch screen, and navigation buttons provide clear and simplified operation.
- Support PC remote control management
- Provide intelligent detection and remote control to achieve online testing
- Provides test configuration file import and export, test report generation, and transmission through FTP or USB interface, allowing engineers to master the test process and obtain test results in a timely manner
- More comprehensive Ethernet testing capabilities, including RFC2544 and Y.1564 testing capabilities
- Built-in high-capacity lithium battery, capable of supporting up to 4 hours of continuous testing and displaying battery capacity in real time

### Product functional features:

- Supports 2 10/100/1000BASE-T RJ45 electrical ports, 2 100/1000BASE-X SFP optical ports and 2 10GE SFP+ optical ports
- Able to generate 10M~10Gb/s traffic and support LAN/WAN mode
- Supports layer 1~4 bit error rate testing



- Supports up to 16 business traffic generation for multi-service testing
- Supports standard RFC2544 testing, packet throughput, delay, back-to-back and frame loss
- Supports standard Y.1564 testing, including configuration testing and performance testing
- Supports VLAN testing, priority configuration, and VLAN Q-in-Q testing
- Supports MPLS testing and level 3 MPLS nested testing
- Support business service interruption time measurement
- Support CoS and ToS/DSCP service priority testing
- Ability to perform statistical analysis on various data results
- Support IP testing for network connectivity testing
- Capable of capturing and analyzing various data packets
- Supports intelligent detection and remote loopback testing
- Supports optional multiple function modules:

### 1.3 Product Illustration

The 'O', (power switch) button is lower than other buttons to avoid misoperation.

### 1.4 Front panel indicator light description

Indicator light	Indicator status	Description
	Red always on	Shut down and charge
Power Indicator (Left LED light)	Yellow always on	Power on and charge
, <b>.</b>	Flashing yellow and green	Powered by external adapter
	Steady green	Battery powered
	OFF	Off state
Alarm indicator light (Right LED light)	green flash	Program runs normally
,	red light	There is an alarm



# 1.5 Front panel function button description

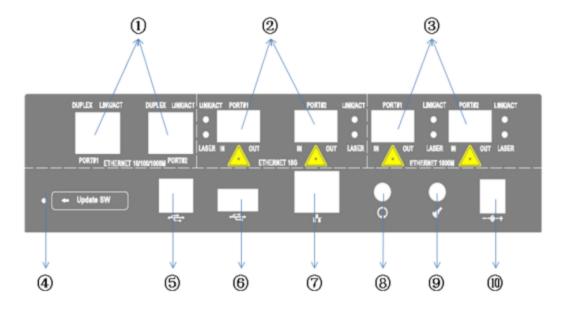


Button name	Function description
( <sup>1</sup> )	Power on button, short press after power on to enter the shutdown interface,
	long press to force shutdown;
*	Backlight key to adjust backlight brightness;
Φ	Short press to take a screenshot, long press to enter the screen calibration
	interface;
<b>B</b>	Interface switching;
	Store test report
	Up and down arrow keys;
	Left and right arrow keys
OK Confirm input;	
Nev	None
Start	Test start and end switching;
Esc	Delete the character before the cursor, press and hold to delete continuously;
Delete the character selected by the cursor	
1 2 3 3 5 6 6 6 7 6 8 0 9 6 0 0 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	Number, letter and symbol input buttons can input numbers 0-9;



### 1.6 Interface description

# Top interface



No.	Interface name	Description	
① Ethernet electrical		10/100/1000M electrical interface connected to RJ-45	
	interface	connector	
2 10G Ethernet optical interface		10Ge optical interface connected to SFP+ connector	
3	1000M Ethernet optical interface	1000M optical interface connected to SFP connector	
Restore default system    Press and hold this button		Press and hold this button to turn on the system. The system	
	button	will be restored to the factory state. Use with caution	
(S) USB slave interface device an		device and computer for data transmission	
USB main interface connect USB storage devices		connect USB storage devices	
Electrical interface 10/100M electrical interface connected to RJ-49		10/100M electrical interface connected to RJ-45 connector	
8	Audio output interface	connect headphones	
9	Audio input interface	Connect microphone	
Ø	Power interface	External power adapter	

# Interfaceindicatorlight

Ethernet electrical interface indicator:

Indicator light	Indicator status	Description
DUPLEX	Open	Full duplex mode
DOFLEX	Close	Half duplex mode



Indicator light	Indicator status	Description
	flashing	Conflict detected
	Open	Ethernet link up
LINK/ACT	Close	Ethernet link down
	Flashing	There is signal transmission

### Ethernet optical interface indicator:

Indicator light	Indicator status	Description	
	Open	Link connection	
LINK/ACT	Close	Link down	
	Flashing	There is signal transmission	
LASER	Open	Laser on	
LASEK	Close	Laser off	

Pay attention to invisible laser radiation: During the measurement process of the optical fiber system, invisible laser will be emitted to the optical port from time to time. Be careful to avoid looking at the open optical fiber, optical fiber interface, optical fiber connection point and other light sources, otherwise it will cause Eye damage from contact with the laser being transmitted.

- When the equipment is working, do not look directly at the laser output port.
- After use, unplug the optical module and cover it with the dust cover.

### 1.7 Power supply description

This device uses the following power sources:

- AC adapter (connects to standard electrical outlet indoor use only).
- Lithium-ion rechargeable battery (automatically powers when AC adapter is disconnected).
- When using the device, the battery cover must be locked.
- Can switch between AC adapter and battery power without affecting operation.
- When the AC/DC adapter is connected, the built-in lithium-ion rechargeable battery will be automatically charged.

When only using lithium battery for power supply, the following situations may cause the instrument to automatically shut down or fail to turn on normally:

- During use, when the battery power is less than 15%, there will be a buzzer alarm. The alarm
  will stop after 1 minute and the panel alarm indicator will turn red. When the battery power is
  seriously insufficient, the battery symbol on the display will turn red (indicating low voltage).),
  the device may automatically shut down at this time.
- If the battery power is insufficient due to long-term use, the instrument may not be able to



turn on normally during use; at this time, you should connect the power adapter and turn it on again, while also charging the battery.

### 1.8 Use of rechargeable batteries

- The product uses a built-in replaceable lithium-ion rechargeable battery.
- A full charge of a depleted battery takes approximately 4 hours.
- When the meter is charged by the AC/DC adapter, the power indicator light on the left side of the front cover of the meter is solid red (off state), or solid yellow (on state). The indicator light will flash after it is fully charged.
- When the meter is turned on for charging, the LCD screen will also display the charging status.

### Notice:

The battery powered by this product is a rechargeable lithium-ion battery. If the device will not be used for a long time, please charge the battery to 50%~70% before storing.

Please do not let the battery get close to fire or strong heat; do not disassemble the battery or short-circuit the positive and negative terminals of the battery.





### 2 Basic equipment operation

This section introduces the basic operation methods of the equipment. Detailed usage methods are described in detail in the later chapters of this manual. In order to better apply the product equipment, please read this manual carefully. If you have any questions during use, please contact the technical support personnel of our company or agent.

### 2.1 Turn the device on or off

To turn on the device:

Press the ' $\mathbf{U}$ ' (POWER switch) button until the power indicator LED on the front panel lights up. To turn off the device:

Press and hold the 'O', (POWER switch) button until the shutdown menu is displayed on the interface. Select shutdown to start the shutdown process.

### 2.2 Select test mode

After the device is powered on, the system will automatically start the main program and automatically enter the port 1 test main interface. As shown below.



System main interface

Click 'Mode' in the upper right corner to select test mode.





Switch test mode

### 2.3 Turning on and off the laser

There are two ways to turn on/off the laser:

- Enter the port setting interface and turn on the laser.
- 2. Click the laser icon in the upper left corner of the test interface. If the color of the laser icon is yellow, it means the laser is on, and if it is gray, it means the laser is off;



### 2.4 Start the application

After normal booting or switching to test mode, the test interface will be entered, as follows:





You can start any test application in this interface, and click the corresponding icon to enter the global settings interface of the application.

To switch between different test port interfaces and the system interface, click on the port in the upper left corner and select the corresponding port to enter:



### 2.5 Virtual keyboard

According to different input requirements, the instrument provides two virtual keyboards: full character keyboard and hexadecimal keyboard.

 Full character keyboard: generally used to save file names, numbers 0~9, letters A-F (upper and lower case supported) and commonly used characters can be entered;

There is a character input length limit above the input box.





 Hexadecimal keyboard: In addition to file names, other inputs use the hexadecimal keyboard, such as time, value, percentage, IP address, MAC address, mask, etc.

There is an input interval limit above the input box.

### 2.6 Start/stop testing

After opening the test application, there is a start/stop button in the toolbar on the right side of the interface. Click 'Start' to start the test when the test has not started, and click 'Stop' during the test to stop the test.

### 2.7 Check link connectivity (Ping)

There is a [Ping] button on the right side of each test application interface. After clicking it, you can check the connectivity with the remote device without closing the test application. (The destination IP defaults to the IP set by the remote control.



### 2.8 Test report

Except for loopback, all other test applications can generate test reports after testing. After the test is completed, click the 'Save' button in the toolbar on the right side of the interface to store the relevant settings and test results of this test as a test report., the report save type is html and PDF format, and the default name is the current time.

For the saved test report, you can click 'Test Report' from the test tool on the main test interface to open and view it under the corresponding test application category.





### 3 System common information settings

After the system is turned on, you can enter the system interface. The main interface of the system has 7 buttons: [ System, [ ] Network, [ ] Screen Calibration, [ ] Power Management, [ ] Storage Management, [ ] System Upgrade, and [ ] Help File. Click each button to view or set related information respectively;

# 系统 IOG/s - 2.17dBm Ioe21 () 模式 系統设置 () 模式 原幕校正 电源管理 存储管理 系統升級 帮助

### System main interface

### 3.1 System settings

In the main interface after booting, press the icon button [] to enter the system interface, which includes system information, time/date settings, and optional function introduction.

### 3.1.1 System information

Basic information of the instrument can be viewed in the system information.

On the upper right side is the instrument's software and hardware information, including product serial number, platform and test board version number, software version, and FPGA software version information.

The middle and lower part on the right is the host name information, which can be customized. After the settings are completed, click the [Modify] button to take effect. The system language is shown on the lower right side. Select the language you want to switch directly from the drop-down list.



### 3.1.2 System time/date settings

In the interface setting area, the system time and date can be set separately. The [Set Date Format] button can switch the date display order (year month day, month day year, day month year) according to the needs, as shown in the following figure:



Time/date settings

### 3.1.3 Optional functions

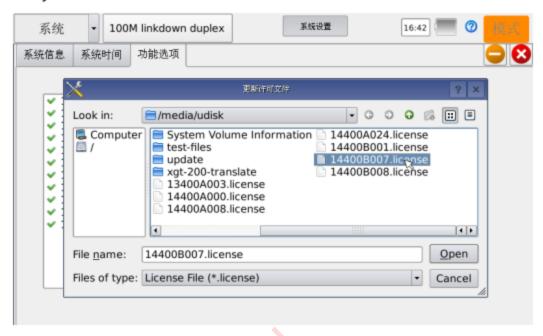
This interface lists all the test application modules that can be implemented by the modified product, and briefly introduces each item. A green ✓ on the front end indicates that the function has been purchased, as shown in the following figure:





### Optional function interface

Enter the [Installation License] interface and select the license file to update the supported system functions.



### 3.2 Network settings

In the main interface after booting, press the icon button [ ] to enter the network interface. In this interface, you can set the auxiliary network interface (10/100M electrical interface connected to the RJ-45 connector) and select DHCP (Dynamic Host Configuration) protocol) to automatically obtain an IP address, or you can choose to manually configure the IP address, subnet mask, and default gateway statically. As shown below:





### Network settings interface

Note: Click the 'Connect' button after changes are made to take effect.

### 3.3 Screen calibration

If you find that your touch screen is behaving strangely (for example, it is currently difficult to select an item), you may need to recalibrate it. In the main boot interface, press [ ] or long press the button [ ] to enter the screen calibration interface. Click the 'cross' on the screen with the stylus to calibrate. Click five times to complete this calibration. The touch screen calibration can be repeated.

### 3.4 Power management

After booting, press [ ] in the main interface to enter the power management interface. You can set the screen standby time in the two power supply modes of external power supply and battery power supply. You can also set the backlight brightness. After completing the settings, click 'Apply' to make this modification. If you want to cancel this operation, click 'Cancel' to exit, as shown in the figure below:



Power management interface

Note: When the screen is in standby, press any button or click anywhere on the screen to release the screen from standby.

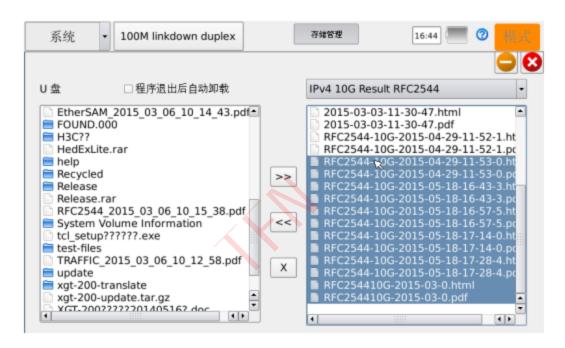
### 3.5 Storage management



The left side of the interface is the external memory card file, the right side is the file stored in the table, and the drop-down list on the upper right can select the path of the file.

Delete files: In the storage management interface, select the file to be deleted and click the 'X' button in the middle. Only one file can be deleted at a time;

Copy files: After inserting the U disk, (double-click 'U Disk' on the right to open the U disk, and you can view the contents of the U disk, it means the reading is successful, otherwise re-insert it), select the folder to be copied from the right file, then select U disk (storage location), click ' < ' to complete the copy. If you copy the files from the USB disk to the folder in the table, you need to click '>>'.



Note: Before pulling out the U disk, select 'Automatically uninstall after program exits' and close this interface, then pull out the U disk.

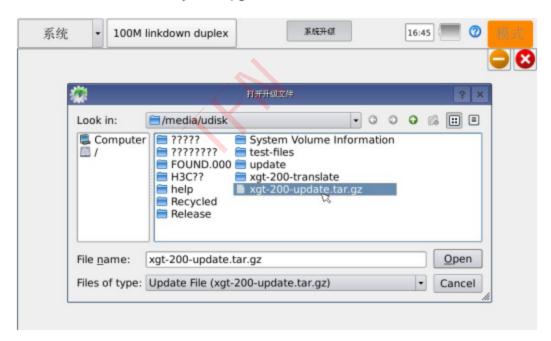
### 3.6 System upgrade

Regular upgrade: Insert the U disk with the upgrade software into the USB interface
of the instrument, press [ in the system main interface to enter the system
upgrade interface, open the folder where the upgrade program is located, select the
upgrade program, confirm to exit, and click 'Upgrade' button, the system will
automatically restart to upgrade.





System upgrade interface



Note: System upgrade can only be performed when the battery has sufficient power or there is an external power supply and the battery is working properly, and it will automatically restart after the upgrade.

 Quick upgrade: Copy the upgrade program to the root directory of the U disk, insert it into the USB interface of the instrument, press the power button, and select system upgrade from the pop-up power switch option to perform the upgrade operation.



### 3.7 Help

Press [ ?] on the system main interface to open the help file.







### 4 Common parameter configuration

### 4.1 Port settings

Select Interface Settings [ ] on the main test interface to set the test port network configuration and other information. The interface setting includes two parts: port information setting and network information setting.

The optical port setting interface is as follows:



### SFP/SFP+ parameters:

SFP/SFP+ is an optical transceiver inserted into an optical interface. The 10/100/1000M optical interface uses SFP modules.

The 10G optical interface uses SFP+ optical module.

Optical power: received optical power Wavelength: 850nm, 1310nm, 1550nm

Speed: 1000M, 10G, etc.

Module identification: SFP or SFP+

Manufacturer: Optical module manufacturer name

Part number: Factory setting Serial number: Factory set Version number: Factory set

Connector type: LC Type: SW, SR, LR, ER



Mode: Single-Mode Fiber or Multi-Mode Fiber

Type: LAN/WAN mode, switchable by modifying the test mode.

Flow control: Off by default (cannot be modified).

Laser: Optionally turn the laser on or off. The laser needs to be turned on during testing. The default is on. After changing the above settings, select 'Confirm' to confirm the modification, or select 'Cancel' to abandon the modification.

The electrical port setting interface is as follows:



Type: 1G electrical port (cannot be modified).

Flow control: Off by default (cannot be modified).

Auto-negotiation: Settings should be consistent with the connection port.

Duplex: The default is full duplex (cannot be modified).

After changing the above settings, select 'Confirm' to confirm the modification, or select 'Cancel' to abandon the modification.

### 4.2 Network settings

In the interface setting interface, select the Network Settings tab to enter the network setting interface, as shown below:





Preset value: You can select previously saved parameter settings from the preset value, or save the current setting information.

IP: You can choose static IP or DHCP (dynamic host configuration). When DHCP is selected, all parameters are values automatically obtained by DHCP. When static is selected, IP address information needs to be entered manually.

IP address: Click the address box to open the input interface for editing, ranging from '0.0.0.0' to '255.255.255'.

Subnet mask: Click the address box to open the input interface for editing, ranging from '0.0.0.0' to '255.255.255.255'.

Default gateway: You can choose to enable or disable the default gateway. Select the previous check box to enable it. It is disabled by default. Click the address box to open the input interface for editing, ranging from '0.0.0.0' to '255.255.255.255'.

[Note] After the configuration is completed, select 'Connect' to perform this change. If you close this interface directly after modification, the modification will not take effect.



### 5 Bert

Bert: Bit error rate testing is mainly used to verify the bit errors of data transmission when Ethernet carries SDH/OTN/DWDM/dark fiber transparent transmission.

This product supports layer 1-4 BERT testing in VLAN and MPLS environments. Engineers can set the number of layers, frame length, bandwidth, MAC address, IP, UDP, and pseudo-random pattern of the payload area of the BERT test data frame. In addition to supporting standard pseudo-random patterns (PRBS9, PRBS11, PRBS15, PRBS 20, PRBS23, PRBS29, PRBS31 and flipping types), it can also support stress test patterns such as CJPAT and CRPAT, and engineers can customize different pattern simulations application environment. During the Bert test, you can use the fault injection mode on the operation interface to insert different faults, such as: Bit, CRC, IP errors, UDP errors, Pattern lost, to verify the processing of abnormal network frames by the network under test or the point under test ability.

### Summary of test setup and results:

- Can provide 1~4 layer bit error rate test,
- Customizable frame length, setting range is 64 to 9600 bytes;
- The test pattern is optional and supports pseudo-random code patterns (PRBS9, PRBS11, PRBS15, PRBS 20, PRBS23, PRBS29, PRBS31 and flip type), as well as CRPAT and CJPAT stress test patterns, and you can also customize the code pattern;
- The test flow mode supports five test methods: fixed bandwidth, incremental bandwidth, burst (two bandwidth cycles), single burst (fixed number of frames), and mixed frame length;
- Rx filtering: select specific fields to filter received frames, and the receiving end only counts frame information that meets the specified conditions;
- During the test process, you can use the fault injection mode on the operation interface to insert different errors (Bit, CRC, IP errors, UDP errors, Pattern lost) to verify the ability of the tested network to handle abnormal frames;
- Test results include statistics based on bit errors, service interruption, frame loss, and traffic;

### 5.1 Configure Bert test parameters

Before configuring this test parameter, it is recommended to set the interface network information first, and select Interface Settings [ ] on the main test interface. For details, see Interface and Network Parameter Configuration.



### 5.1.1 Global settings



- Frame type: select the number of test layers: unFramed, Framed, Ethernet, UDP, MPLS-TP;
- VLAN: Select the number of VLAN layers to be configured, up to 3 layers;
- MPLS: Select the number of MPLS layers to be configured, up to 3 layers;
- Test time: Select the check box to enable scheduled testing and set the test duration. Set the
  time range from '00:00:05' to '23:59:59'. The default is no time limit test and you can
  manually stop the test at any time;
- Business interruption threshold: Set the business interruption time judgment threshold. When
  the test value exceeds this value, it can be judged that the test has failed.
- Pattern loss (%): Set the code pattern loss threshold. When the test value exceeds this value, it can be determined that the test has failed:

### 5.1.2 Remote control settings

Control the remote device for loopback.





Target device: There are two ways to lock the remote device. One is to directly enter the IP address of the remote device, which is suitable for situations where the remote IP address is determined; the other is to select the required IP address or device from the 'search results'. The premise of the

operation is that you need to perform a search [ I first, find the target device, select the device, confirm and exit, and the IP address of the device will be displayed in the target address bar.



After entering the IP address of the target device, click "Connect" to set the remote device to loopback mode. During testing, the local module sends the test stream to the remote module for loopback, and the test stream returns to the local module for reception and analysis.



### 5.1.3 Frame settings

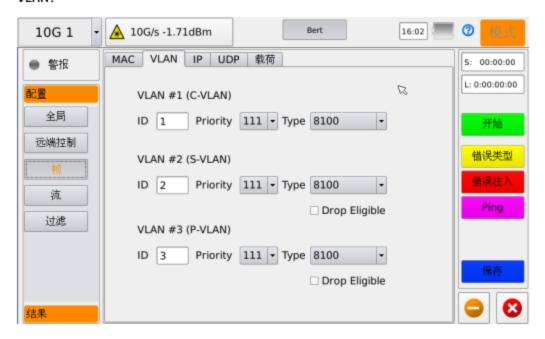
### MAC:



Destination MAC address: You can enter it manually or click the 'ARP' button after entering the correct destination IP address to resolve the MAC address corresponding to the destination IP address;

Source MAC address: You can enter it manually or press the 'Default' button to set the default MAC address of the machine as the source MAC address.

### VLAN:





ID: VLAN identification, the value range that can be entered is 0~4095;

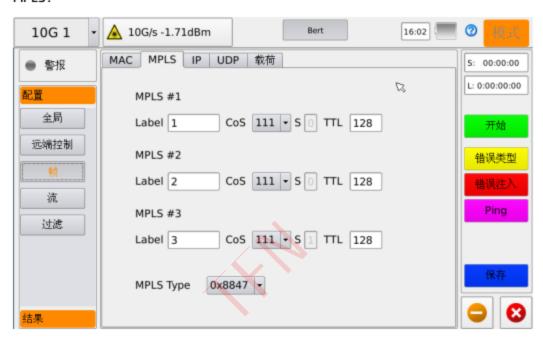
Priority: VLAN priority, from low to high, the selectable range is 0~7, expressed in binary;

Type: VLAN type, the available VLAN types are 8100, 88A8, and 9100;

Drop Eligible: can be discarded;

Note: After enabling VLAN in global settings, you can configure VLAN parameters and enable up to layer 3 VLAN.

### MPLS:



Label: label value field, a pointer used for forwarding, the range of input values is 0~1048575;

CoS: Service type, 3 bits, selectable value range is 0~7;

S: stack bottom identifier, cannot be set manually;

TTL: Time to live, specifies the number of network segments that a data packet is allowed to pass before being discarded by the router. The TTL is set by the sending host to prevent packets from looping endlessly across the IP internetwork. Routers are required to reduce the TTL by at least 1 when forwarding IP packets.

MPLS Type: You can select MPLS type 0X8847 or 0X8848.

Note: MPLS parameters can be configured only after MPLS is enabled in the global settings. Up to three layers of MPLS can be enabled.

IP:





Destination IP address: You can manually enter the IP address of the device under test, or you can press the 'Control from Remote' button to set the remote IP address set in the 'Control' settings as the current destination IP address;

Source IP address: You can manually enter the IP address of the test port, or you can press the 'From Interface' button to set the IP address in the interface settings as the current source IP address;

IP TOS: The type of service (8 bit) field includes a 3-bit priority subfield, a 4-bit TOS subfield and a 1-bit reserved bit. The 4-bit TOS represents: minimum delay, maximum throughput, maximum reliability and minimum cost. If all 4 bits are 0, it means normal service.

Parameter	Value	Default value
Priority	000 (Regular)、001 (Priority)、010 (Immediate)、011 (Flash)、100 (Flash Overwrite)、101 (CRITIC/ECP)、110 (Internet Control)、111 (Network network control)	000 (normal)
Delay	O(normal)、1(low)	O(normal)
Throughput	O(normal)、1(high)	O(normal)
Reliability	O(normal)、1(high)	O(normal)
Cost	O(normal)、1(low)	O(normal)
Reserved bits	0、1	0

TTL: Time to live, specifies the number of network segments that a data packet is allowed to pass before being discarded by the router. The TTL is set by the sending host to prevent packets from looping endlessly across the IP internetwork. Routers are required to reduce the TTL by at least 1 when forwarding IP packets. The limited setting range is 0~255.

UDP:





Set the source UDP port number and destination UDP port number. The value range that can be entered is 0~65535;

Load:



Bit error rate test pattern, the selection range of each layer test is:

- When 'Framed' is selected for 'Frame Type' in the global settings, the payload can be selected
  as CRPAT (long continuous random test pattern) or CJPAT (long continuous jitter test pattern);
- When 'Frame Type' in global settings is selected as Ethernet, IP, TCP or UDP, the payload can be selected from PRBS9, PRBS11, PRBS15, PRBS 20, PRBS23, PRBS29, PRBS31 and userdefined patterns. The user-defined setting range is 00000000 to FFFFFFFF;

Flip: Select to invert all bits 0 and 1 of the load setting; (CRPAT and CJPAT are not available



# 5.1.4 Stream settings

Fixed: Continuous testing with fixed bandwidth and frame length.



Frame length: Set the test frame length, which can support a maximum frame length of 9600 bytes; Fixed bandwidth: Set the test bandwidth;

 Incremental test: Ladder traffic test, configure a series of burst traffic, start sending at the specified minimum frame rate, gradually increase to the maximum frame rate, and then cycle.



Frame length: Set the test frame length, which can support a maximum frame length of 9600 bytes; Start bandwidth: Set the step start bandwidth;



End bandwidth: Set the step end bandwidth;

Step bandwidth: Set the step bandwidth, which is the difference between two adjacent test bandwidths;

Step time: Set the test time of each ladder step, the unit is s, the time range is 3~1000s;

 Burst test: Configure two bandwidths, send each burst traffic at the specified frame rate, and cycle the test between the two bandwidths.



Frame length: Set the test frame length, which can support a maximum frame length of 9600 bytes; Burst 1 bandwidth: Set the first burst test bandwidth;

Burst 1 time: Set the test time of burst 1, the unit is s, the time range is 3~1000000s;

Burst 2 bandwidth: Set the second burst test bandwidth;

Burst 2 time: Set the test time of burst 2, the unit is s, the time range is 3~1000000s;

Single burst test: sending a specific number of frames at a fixed bandwidth.





Frame length: Set the test frame length, which can support a maximum frame length of 9600 bytes; Number of frames: Set the number of frames sent;

Bandwidth: Set the test bandwidth;

 Mixed test: 64, 594, 1518 three frame lengths are mixed, the bandwidth ratio of each frame length is fixed, and the total bandwidth is adjustable.



Total bandwidth: set the test bandwidth;



# 5.1.5 Receive filter settings



Filter the received frames according to the set conditions. The receiving end only counts frames that meet the specified conditions. This filtering setting will only take effect if the check box before the setting is selected.

- Destination MAC address: Filter out the frames whose destination MAC address matches this setting from the received frames. Source MAC address: Filter out the frames whose source MAC address matches this setting from the received frames.
- VLAN ID: Filter out the frames whose outermost VLAN ID matches this setting from the
  received frames. For example, when only layer 1 VLAN is enabled, it represents the ID of CVLAN; when layer 2 VLAN is enabled, it represents the ID of S-VLAN., indicates the ID of P-VLAN
  when layer 3 VLAN is enabled.
- VLAN priority: Filter out the frames whose outermost VLAN priority matches this setting from
  the received frames. For example, when only layer 1 VLAN is enabled, it indicates the priority
  of C-VLAN; when layer 2 VLAN is enabled, it indicates S- The priority of VLAN, when layer 3
  VLAN is enabled, indicates the priority of P-VLAN.
- TOS: Filter out the frames whose TOS matches this setting from the received frames.
- Destination IP address: Filter out the frames whose destination IP address matches this setting from the received frames.
- Source IP address: Filter out the frames whose source IP address matches this setting from the received frames.
- Destination port: Filter out the frames whose destination port address matches this setting from the received frames.
- Source port: Filter out the frames whose source port address matches this setting from the received frames.



### 5.2 Bert test results

# 5.2.1 Summary



- Tx represents the sending end information, Rx represents the receiving end information, the
  precision can set the accuracy of the frame rate and data rate, the unit is selected from K/M/G,
  the default is 'auto';
- Line rate: test line line rate;
- Frame rate: the frame rate sent/received;
- Data rate: data rate sent/received;
- Utilization: the percentage of the test bandwidth sent/received to the line rate;
- Total number of bytes: the total number of bits of sent/received data;
- Total number of frames: total number of frames sent/received statistics;
- Error frame: Number of bit errors in sending/receiving statistics;
- Frame loss: Number of frames not received.



#### 5.2.2 Error

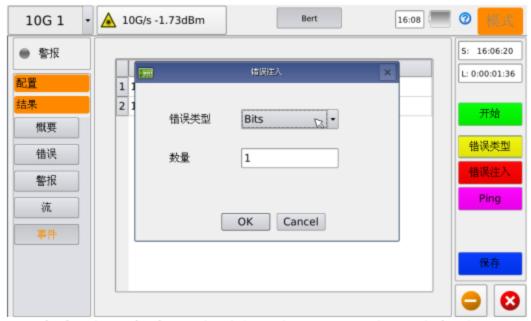


- Number of bit errors: the number of bit errors received;
- Bit error rate: the ratio of received erroneous bits to the total number of received bits, expressed as a negative power of 10;
- FCS/CRC: Number of invalid FCS/CRC frames received;
- FCS/CRC(%): The ratio of the number of invalid FCS/CRC frames received to the total number of frames received;
- IP Error: Number of invalid IP error frames received;
- IP error (%): the ratio of the number of invalid IP error frames received to the total number of frames received;
- UDP errors: Number of invalid UDP error frames received;
- UDP Error (%): The ratio of the number of invalid UDP error frames received to the total number of frames received:
- Symbol: When an invalid code group is detected in the sent code, it is a symbol error.
- Location: The number of frames received that were not an integer number of bytes in length.
- Jumbo Frames: The number of frames received that are larger than 1518 (no VLAN), 1522 (Layer 1 VLAN), 1526 (Layer 2 VLAN), or 1530 (Layer 3 VLAN) bytes.
- Very Short Frames: The number of received frames smaller than 64 bytes.
- Frames lost: Number of frames not received.
- Frame loss rate: the ratio of the number of unreceived frames to the total number of frames sent.

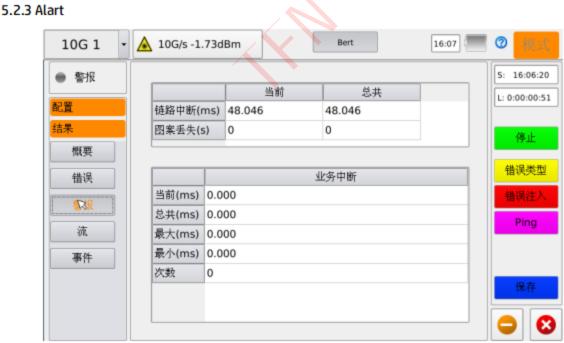
### Manually insert errors:



The error type and quantity of each insertion can be set in the 'Error Type' on the toolbar on the right side of the interface:



Confirm to exit after the setting is completed. Press the 'Error Insert' button during the test to insert the set number of errors into the sending stream.

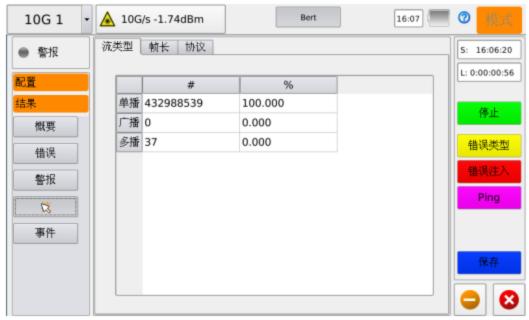


- LOS (Link Outage): The time when the optical port signal is lost, in ms, which can display the current interruption time and accumulated interruption time;
- Pattern loss: an alarm when the error code exceeds the limit value. The limit value is set in the global setting interface;
- Business interruption: can count the current or last business interruption time, total business interruption time, longest business interruption time, shortest business interruption time, and number of business interruptions;



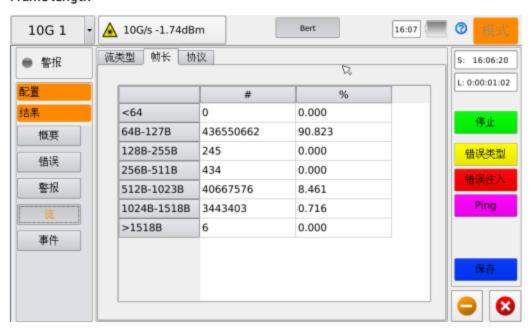
# 5.2.4 Traffic Statistics

# Frame type



- Unicast: The number of unicast frames received and the percentage of the total frames;
- Broadcast: The number of broadcast frames received and the percentage of the total frames;
- Multicast: The number of multicast frames received and the percentage of the total frames;
- Pause frames: The number of Pause frames received and the total frames percentage of number;

# Frame length





<64: Frame with a frame length less than 64 bytes

64-127: Frame length from 64 bytes to 127 bytes

128-255: Frames with a frame length of 128 bytes to 255 bytes

256-511: Frame length from 256 bytes to 511 bytes

512-1023: Frame length from 512 bytes to 1023 bytes

1024-1518: Frames with a frame length of 1024 bytes to 1518 bytes

>1518: Frame with a frame length greater than 1518 bytes

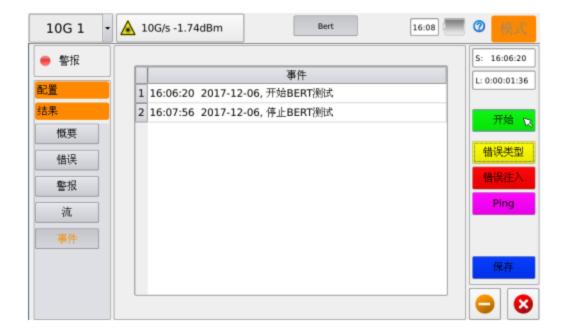
### Protocol:

Number and rate of received TCP, UDP and other protocol frames.





# 5.2.5 Event







#### 6 RFC2544

RFC2544 testing uses throughput, delay, packet loss rate, and back-to-back testing to evaluate and verify the performance of the network or network device under test. The RFC2544 test suite supports 7 predefined frame lengths (64, 128, 256, 512, 1024, 1028, 1518), MIX (64/594/1518) and user-defined lengths. Smaller frame sizes will increase transmission The number of frames therefore increases the stress on the network under test or the network under test.

- Throughput rate: the maximum transmission rate when the number of frames sent is consistent with the number of frames transmitted through the line under test;
- Delay: For storage and forwarding equipment, the time difference between the last bit of a test frame arriving at the input port and the first bit of the frame leaving the output port is called delay;
- Frame loss rate: The percentage of data frames that cannot be forwarded due to lack of network resources and the total data frames under stable network conditions:
- Back-to-back: The maximum number of burst frames that the device under test can handle without frame loss.

### 6.1 Configure RFC 2544 test parameters

Before configuring this test parameter, it is recommended to set the interface network information first, and select Interface Settings [ ] on the main test interface. For details, see Interface and Network Parameter Configuration.

# 6.1.1 Global settings



Configuration file: You can select a pre-stored configuration file. It is recommended to save the commonly used setting conditions for subsequent testing. If you want to delete the configuration



file, select it from the drop-down item and select [ ] to delete it. To save the configuration file, select [ ] and set it. Confirm to exit after saving the name.

Frame type: Select the number of test layers: Ethernet, UDP, MPLS-TP; VLAN: Select the number of VLAN layers to be configured, up to 3 layers;

MPLS: Select the number of MPLS layers to be configured, up to 3 layers;

Test sub-items: including throughput, delay, frame loss, and burst. Selecting this item means testing this item.

### 6.1.2 Remote control setting



Destination module: There are two ways to lock the remote device. One is to directly enter the IP address of the remote device, which is suitable for situations where the remote IP address is determined; the other is to select the required IP address or device from the 'search results', the

prerequisite for this operation is to perform a search [- ] first, find the target device, select the device, confirm and exit, and the IP address of the device will be displayed in the target address bar.

Select test mode: You can choose one of uplink, downlink, uplink and downlink, or loopback. After the settings are completed, click Connect to connect the local module to the remote device;

Loopback: Set the remote device to loopback mode, and the local frame type setting layer number is consistent with the remote loopback layer number. During testing, the local module sends the test stream to the remote module to perform loopback, and the test stream is returned to the local module for local reception and analysis.

Uplink: Set the remote device to uplink mode, and the local module only performs analysis of uplink



data.

Downlink: Set the remote device to downlink mode, and the local module only performs analysis of downlink data.

Uplink and downlink: Set the remote device to uplink and downlink mode, and the local module performs analysis of uplink and downlink data respectively.

Note: When selecting uplink and downlink testing, the parameters of throughput, frame loss and back-to-back need to be set separately for uplink and downlink.

### 6.1.3 Frame setting

The configuration of MAC, VLAN, MPLS, IP, TCP, and UDP information is consistent with the corresponding configuration in Bert test. Please refer to 5.1.2 Frame Settings. For RFC2544 test, you also need to choose to set the test frame length, as shown below:



Note: MIX (64/594/1518) is a mixed frame length, and the bandwidth ratio of each frame length is fixed.



# 6.1.4 Throughput rate setting



According to the connection mode, it is divided into loopback, uplink and downlink. The parameters in the two directions must be set separately during the uplink and downlink tests.

- Maximum rate: Set the maximum rate at which throughput starts;
- Accuracy (resolution): Test accuracy setting, the accuracy is determined based on the Ethernet line rate, not the configured "maximum rate";
- Duration: Set the test duration, the time range is 5~1000s;
- Threshold: Set the test threshold. If the throughput of the test is greater than or equal to the set threshold, it will be judged as passing, otherwise it will not pass;



# 6.1.5 Delay setting



- Maximum rate: You can directly select the maximum rate value for reference throughput; you
  can also select the user rate to reset;
- Duration: Set the test duration, the value range is 5~1000s;
- Threshold: Set the delay threshold. If the delay of all test frames is less than or equal to the set threshold, it will be judged as passing, otherwise it will not pass. The value range is 0~99.99ms;

### 6.1.6 Frame loss settings





According to the connection mode, it is divided into loopback and up/downlink. The parameters in the two directions must be set separately during the uplink and downlink tests.

- Maximum rate: Set the maximum rate of the test;
- Step length: Set the test step value. If the test fails at the maximum rate, the test rate will be
  decreased by this step from the set maximum rate until the test passes. The value range is
  1~50% of the maximum rate:
- Duration: Set the test duration, the value range is 5~1000s;
- Threshold: Set the frame loss threshold. If the frame loss of all test frames is less than or equal to the set threshold, it will be judged as passing, otherwise it will not pass;

# 6.1.7 Burst (back-to-back) setup



According to the connection mode, it is divided into loopback and up/downlink. The parameters in the two directions must be set separately during the uplink and downlink tests.

- Maximum duration: Set the maximum burst time, you can enter a value between 2 and 5 seconds;
- Precision: The unit is frame, and a value between 1 and 100 can be entered;
- Number of repetitions: range from 1 to 100 times;
- Threshold: Set the back-to-back threshold. If the ratio of the back-to-back number of all test frames to the theoretical value is greater than or equal to the set threshold, it will be judged as passing, otherwise it will not pass;



### 6.2 RFC 2544 test results

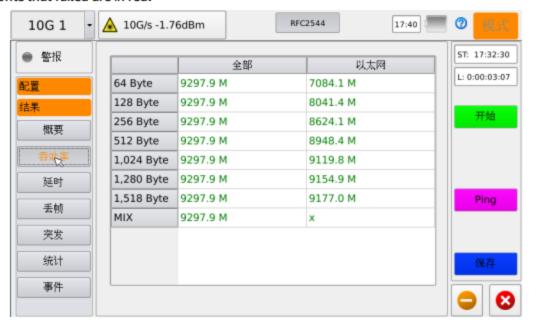
# 6.2.1 Summary



In the result summary interface, you can visually view the test progress and results of each selftest. The test order is throughput, delay, frame loss, and back-to-back. Each test is tested in sequence according to the set frame length. If the test passes, a green 'passed' is displayed., if it fails, the red 'failed' will be displayed;

#### 6.2.2 Throughput rate

The throughput test results of each frame length, the fonts that passed the test are in green, and the fonts that failed are in red.



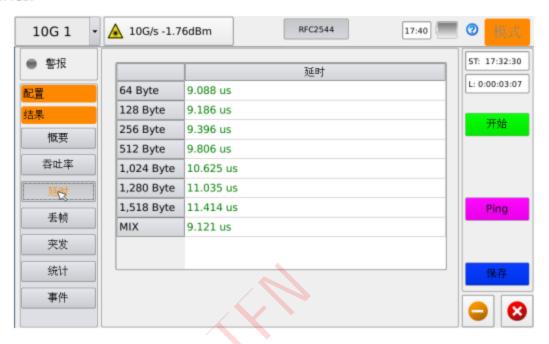


All: Indicates line utilization;

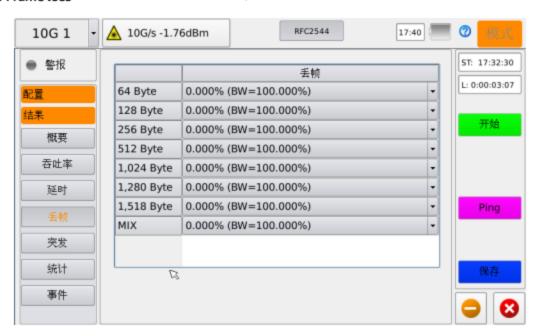
Ethernet: Indicates the frame rate, minus the frame gap rate.

#### 6.2.3 Delay

The delay of each frame length test, the fonts that pass the test are in green, and the fonts that fail are in red.



### 6.2.4 Frame loss

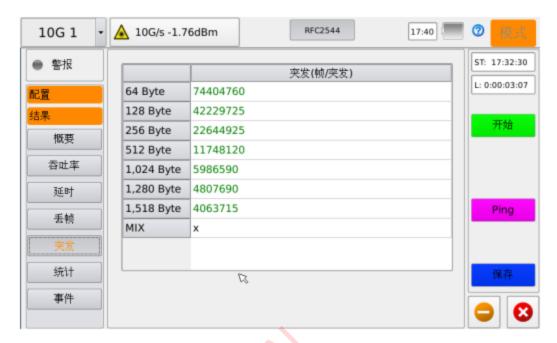


Note: The test starts at the set maximum rate. When the frame loss exceeds the set threshold, the bandwidth is reduced step by step, and the test continues until the test passes or the bandwidth drops to the minimum value;



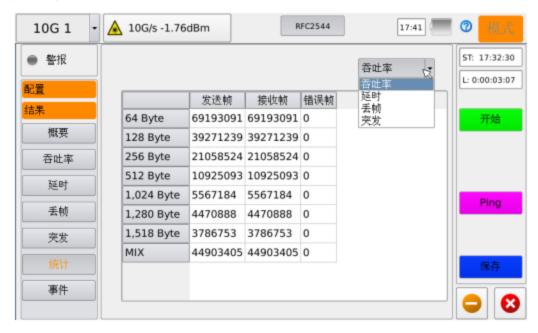
### 6.2.5 Back to back

Back-to-back results for each frame length, the fonts that passed the test are in green, and the fonts that failed are in red.



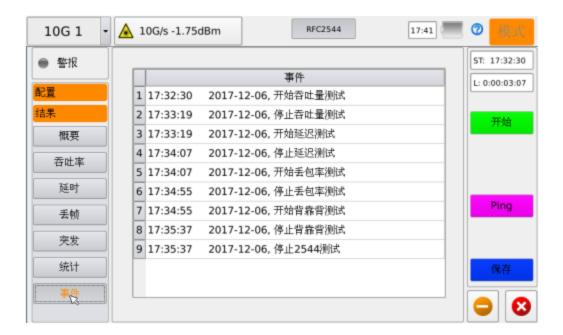
#### 6.2.6 Statistics

You can view the number of frames sent and received and the number of bit errors for each subtest separately.





# 6.2.7 Events







# 7 Multiple businesses

### 7.1 Configure multi-stream test parameters

### 7.1.1 Global settings



- Number of streams: Set the number of test streams, you can select 1-16 streams.
- Frame type: select the number of test layers, there are 3 options: Ethernet, UDP, MPLS-TP;
- VLAN: Select the number of VLAN layers to be configured, up to 3 layers;
- MPLS: Select the number of MPLS layers to be configured, up to 3 layers;
- Test time: Select the check box to limit the test time, the time range is 00:00:05 to 23:59:59
- Business interruption threshold: Set the business interruption time judgment threshold. When
  the test value exceeds this value, it can be judged that the test has failed.
- Pattern loss: Set the code pattern loss threshold, ranging from 1-99. When the result exceeds
  this value, the result is judged as failed.



# 7.1.2 Remote control setting



Target device: There are two ways to lock the remote device. One is to directly enter the IP address of the remote device, which is suitable for situations where the remote IP address is determined; the other is to select the required IP address or device from the 'search results'. The premise of the

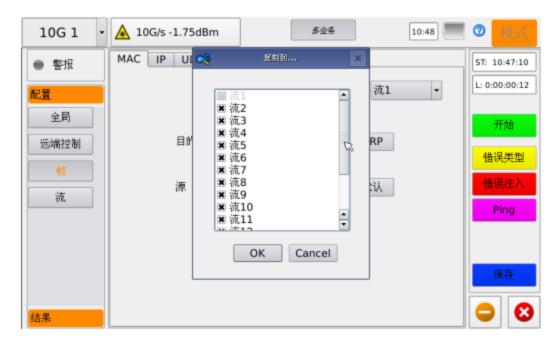
operation is that you need to perform a search [ ] first, find the target device, select the device, confirm and exit, and the IP address of the device will be displayed in the target address bar.

After entering the IP address of the target device, click "Connect" to set the remote device to loopback mode. During testing, the local module sends the test stream to the remote module for loopback, and the test stream returns to the local module for reception and analysis.

### 7.1.3 Frame settings

The MAC, VLAN, MPLS, IP, UDP, and load information configurations are consistent with the corresponding configurations in the Bert test. See 5.1.2 Frame settings. It should be noted that each service flow in the multi-flow test needs to be configured separately. You can also select 'Copy to ...'Copy the configuration of a certain flow to other business flows.





# 7.1.4 Stream settings



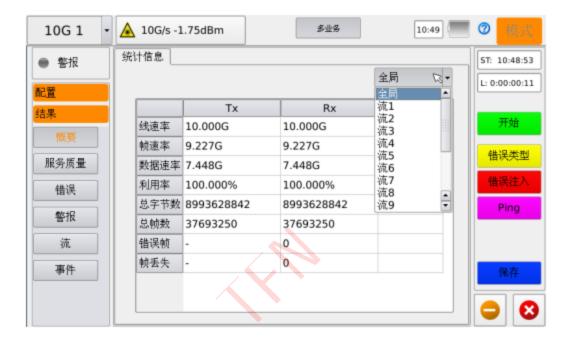
Frame length: Set the test frame length, which can support a maximum frame length of 9600 bytes; Fixed bandwidth: Set the test bandwidth;



# 7.2 Multi-service (traffic generation) test results

# 7.2.1 Summary

View the basic information of the sender and receiver. The statistical content is consistent with the Bert test. See 5.2.1 Bert result summary. The overall results are displayed by default. If you want to view the test results of each stream, please select it from the tab in the upper right corner, as shown below:



# 7.2.2 Service quality

Select 'Results' - 'Quality of Service' in the main interface of the multi-stream test to view QoS indicators: loopback delay, jitter, throughput, frame loss and out-of-order.





#### 7.2.3 Error

View the number of errors received by the receiving end and their proportion to the total number of received frames. You can view the current number of errors received and the cumulative number in real time. Most of the statistical content is consistent with the Bert test. See 5.2.2 Bert test error statistics. It is displayed by default. Overall results, if you want to view the test results for each stream, please select in the upper right tab.



# Manually insert errors:

Press the 'Error Type' button on the toolbar on the right side of the interface to set the business flow for inserting errors, the error type and the number of errors inserted each time.

Confirm to exit after the setting is completed. During the test process, press the 'Error Insert' button below to insert the set number of errors into the set business flow.



#### 7.2.4 Alart

View the alarm information that appears during the test. For explanation of each content, see 5.2.3 Bert Test Alarm Information.

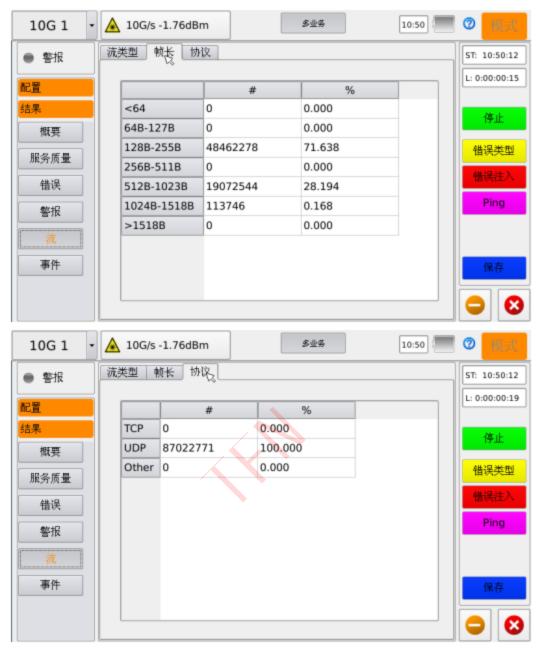


#### 7.2.5 Traffic Statistics

Including statistical results according to different frame types, frame lengths, and protocols. For explanation of each content, please refer to 5.2.4 Bert test traffic statistics.







# 7.2.6 Events

Displays the events logged during the test.









#### 8 Y.1564

ITU-T Y.1564 is a new test standard introduced for operator Ethernet service provisioning and later troubleshooting. It is a formal test method for Ethernet service provisioning. This test method is mainly used to verify commercial and bearer Ethernet services. Network services in business mode, configuration correctness and performance reliability; compared with RFC2544 testing, Y.1564 testing can more accurately identify whether the service quality of each Ethernet service meets all its SLA parameters. Y.1564 testing is divided into two phases, namely service configuration testing and service performance testing.

- Service configuration testing
   Service configuration testing verifies that the service is deployed appropriately and that all specific
   SLA parameters are met.
- Service performance testing
   After the service configuration test is completed, the quality of all services will be identified simultaneously through service performance testing.

# 8.1 Configure Y.1564 test parameters

Before configuring this test parameter, it is recommended to set the interface network information first, and select Interface Settings [ ] on the main test interface. For details, see Interface and Network Parameter Configuration.

# 8.1.1 Global configuration



Configuration file: You can select a pre-stored configuration file. It is recommended to save the commonly used setting conditions for subsequent testing; if you want to delete the configuration



file, select it from the drop-down item and select  $[\begin{array}{c} \end{array}]$  to delete it; save the configuration file Select  $[\begin{array}{c} \end{array}]$ , set the save name and confirm to exit.

Number of streams: Set the number of test streams. You can select 1-16 streams to test simultaneously.

Frame type: select the number of test layers, there are 3 options: Ethernet, UDP, MPLS-TP;

VLAN: Select the number of VLAN layers to be configured, up to 3 layers; MPLS: Select the number of MPLS layers to be configured, up to 3 layers;

Service configuration test: This test is performed when the checkbox is selected.

Service performance test: This test will be performed after selecting the check box. The test time needs to be set, ranging from 00:00:05 to 23:59:59.

### 8.1.2 Remote control setting



Select test mode: You can choose one of uplink, downlink, uplink and downlink, or loopback. After the settings are completed, click Connect to connect the local module to the remote device; Loopback: Set the remote device to loopback mode. During testing, the local module sends the test stream to the remote module to perform loopback, and the test stream returns to the local module for local reception and analysis.

Uplink: Set the remote device to uplink mode, and the local module only performs analysis of uplink data.

Downlink: Set the remote device to downlink mode, and the local module only performs analysis of



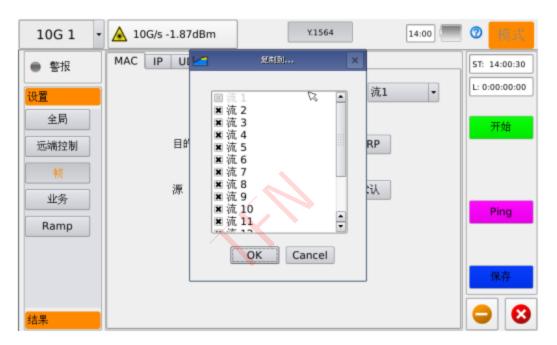
downlink data.

Uplink and downlink: Set the remote device to uplink and downlink mode, and the local module performs analysis of uplink and downlink data respectively.

Note: When selecting uplink and downlink testing, the service configuration also needs to be set separately.

### 8.1.3 Frame setting

The information configuration of MAC, VLAN, MPLS, IP, TCP, and UDP is consistent with the corresponding configuration in Bert test. Please refer to 5.1.2 Frame settings. The frame information of each flow needs to be configured separately. You can also press the 'Copy to...' button to Configuration of one stream is copied to other streams.



# 8.1.4 Business setting





- Test mode: According to the state of the remote device, it is divided into loopback, uplink, and downlink. When uplink and downlink testing is selected, the uplink parameters and downlink parameters need to be configured separately.
- Business flow: According to the number of business flows set in the global options, you can select different business flows from the drop-down list for business configuration;
- Business name: The name displayed in the results can be customized as needed. The default names are 'Service 1' to 'Service 16';
- Frame length: Set the test frame length, the maximum frame length can support up to 9600 bits; CIR: Set the committed information rate, that is, the service rate guaranteed by SLA; EIR: Set the excess information rate, that is, the maximum achievable rate of the service; Overshoot: Set Overshoot rate, which is the rate limit of the network;

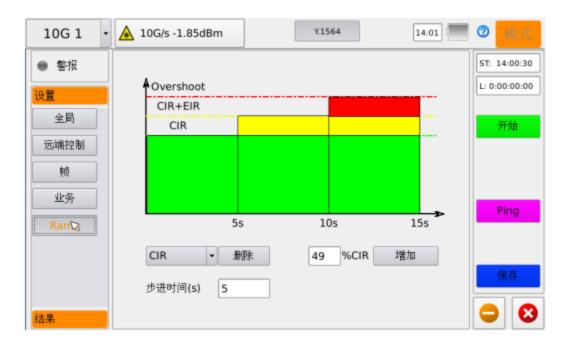
The rate setting principle is CIR+EIR ≤ Overshoot ≤ line rate; and the total sending rate of all service flows should be less than or equal to the line rate

#### Threshold limit:

- Frame loss: frame loss percentage, select this option, if the value of test frame loss is greater than the set threshold, the test is judged to have failed. The setting range is 0~50%;
- Delay: Round trip delay, select this option, if the test round trip delay value is greater than the set threshold, the test will be judged to have failed. The setting range is 0.015~8000ms;
- Maximum jitter: Maximum jitter. If this option is selected, if the value of the maximum jitter in the test is greater than the set threshold, the test will be deemed to have failed. The setting range is 0.0015~8000s;



### 8.1.5 Ramp setting



You can divide several steps before CIR to step to CIR, and set the step time. This setting will only be reflected in the business configuration test results;

Delete: You can select the test time period (refer to the graph) where the ladder you want to delete is located and press 'Delete' to delete the ladder. Only ladders below CIR can be deleted;

Add: Enter the CIR percentage value and press 'Add' to add a new ladder step. Only 7 steps can be added at most:

Step time: Set the time for each step test, the range is 5~60s;

#### 8.2 Y.1564 test results

# 8.2.1 Summary

You can view the service configuration test results and service performance test results. The two results need to be switched in the drop-down table.

### Business configuration test results:

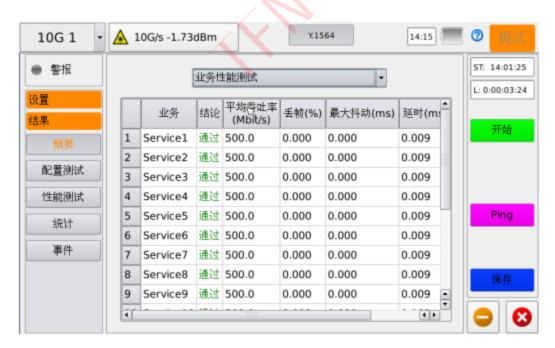
It can display the maximum throughput, frame loss rate, maximum jitter, delay of each service flow configuration test, and the judgment of whether the service flow test passes. If the test passes, the judgment result displays 'passed', and if it fails, it displays 'failed';





### Business performance test results:

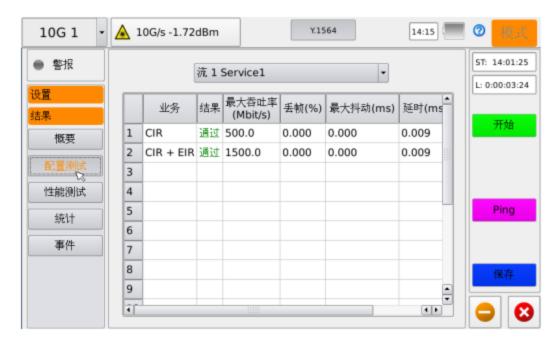
It can display the average throughput, frame loss rate, maximum jitter, delay of each service flow performance test, and the judgment of whether the service flow test passes. If the test passes, the judgment result displays 'passed', and if it fails, it displays 'failed';



#### 8.2.2 Service configuration test results

You can view the test results of each step of each business flow, and the upper tab allows you to select the business flow to perform the test.





- Business: Based on the set step value, display the set steps from minimum bandwidth to overshoot;
- Maximum throughput: the maximum throughput of each ladder test
- Frame loss rate: frame loss rate for each ladder test
- Maximum jitter: the maximum jitter of each ladder test
- Delay: Delay for each ladder test
- Result: Compare with the set threshold to determine whether the test passes. If it passes, it
  will be displayed as 'passed', if it failed, it will be displayed as 'failed'.

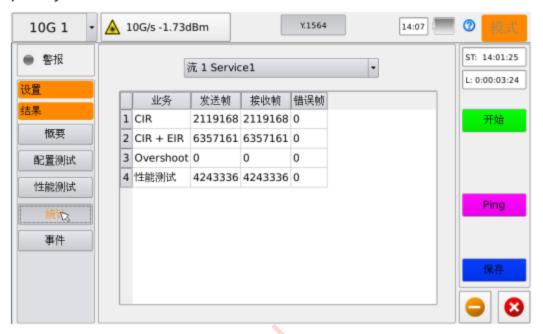
# 8.2.3 Business performance test results





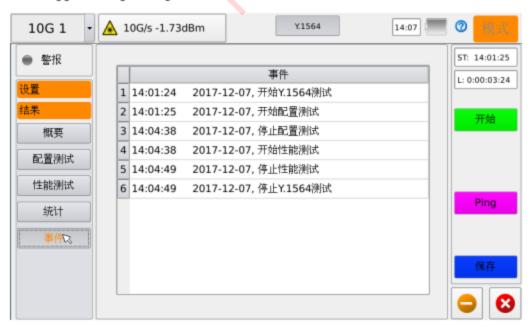
#### 8.2.4 Statistics

You can view the number of frames sent and received and the number of bit errors for each subtest separately.



### 8.2.5 Events

View events logged during testing.





# 9 Loopback

### 9.1 Global settings

In the main test interface, click the loopback test icon [ ] in the test application to enter the loopback test global settings interface, as shown below:



- Test mode: Layer 1~4 loopback can be selected, which are transparent transmission, Ethernet,
   IP, and TCP/UDP. The frame loss strategy for each layer of loopback is as follows:
- Transparent transmission: The received data is looped back directly without any processing;
- Ethernet: discard bad CRC and loop back after swapping MAC addresses;
- IP: discard bad CRCs, IP errors, and loop back after swapping MAC and IP addresses;
- TCP/UDP: Discard bad CRCs, IP errors, TCP/UDP errors, and exchange MAC addresses, IP addresses,
- Loopback after TCP/UDP port number.



# 9.2 Loopback filtering settings

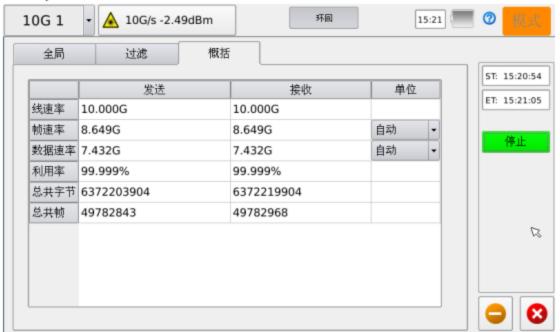
In the main loopback test interface, select the filtering tab to enter the loopback filtering interface, as shown below:



Set filter conditions and select the check box before the condition to loop back the received frames that meet the set conditions.

# 9.3 Summary of results

After turning on loopback, you will enter the loopback result summary interface. The information items displayed in the result summary are the same as those in the Bert test. See Bert result summary. As shown below:





### 10 Ethernet Test Tools

### 10.1 Ping

The Ping test is used to check whether the device under test can be connected, and to test the network speed based on the delay. Select Ping[ on the main test interface to enter the Ping test interface, as shown below:



#### Set up:

- Destination address: Fill in the destination IP address of the device under test.
- Frame length: Set the sending frame length. The frame length setting range is 64~1500 bits.
- Number of Pings: Set the number of frames sent.
- After the setup is complete, press 'Start' to test.

#### Result:

- Send: Count the number of frames sent.
- Receive: Count the number of frames received.
- Current delay: The round-trip time of the currently received frame.
- Average latency: The average round-trip time of received frames.
- Maximum delay: The longest round-trip time of a received frame.
- Minimum delay: The shortest round-trip time of a received frame.

#### 10.2 Search





Enter the starting and ending IP address segment, select "Start" to search, and filter out all our company's products in this IP address segment.

### 10.3 Trace route

Path tracing is used to measure the number of network segments that the machine passes before reaching the destination address. Select path tracing [ on the main test interface. After entering, enter the destination IP address and press 'Start' to trace the destination, as shown below:





# 11 Warranty information

### 11.1 Warranty period

For all our company's products, our company will provide a free warranty within one year from the date of shipment of the product due to faults caused by its materials or production reasons. During the warranty period, any faulty product can be repaired or replaced by our company, but in any case, our liability will be limited to the original price of the product when purchased.

This warranty commitment does not include accessories or options for the products provided by our company.

### 11.2 Exceptions

Various accessories, including but not limited to fuses, indicators, batteries and universal interfaces (EUI) used in the product, are not covered by this warranty.

If the malfunction is caused by the following conditions, the product will not be covered by the warranty:

Repair or modify without permission;

- Misuse, neglect or accident.
- Improper use or installation, normal wear and tear, accidents, illegal operation, negligence, fire, flooding, lightning or other natural accidents, reasons outside the product or other reasons beyond our company's control.
- The Company reserves the right to make changes to any product produced at any time without any obligation to replace or alter products already sold.

#### 11.3 Warranty registration

The original packaging of the product comes with a warranty registration card. After purchasing the product, please fill in the card and send it back or fax it to our company's local customer service center so that the warranty items of the product you purchased can be confirmed.

#### 11.4 Product returns

If you need to return the product due to annual product calibration or other reasons, please contact the company's local customer service center in advance, request an RMA# (product return authorization number), and briefly explain the reason for the product return, so that the company can provide you with More efficient service.



When a product needs to be returned for repair, calibration or other maintenance, please note the following:

- Wrap the instrument with a thin, soft pad such as polyethylene to protect the instrument case perfectly.
- Please use the original hard packaging box. If you use other packaging, make sure there is at least 3 cm thick soft material around the meter.
- Correctly fill out and return the product repair card, including company name, postal address, contact person, contact number, email address, problem description, etc.
- Seal the packaging box with special tape.
- Reliably transport it to the agent responsible for supplying you or our company's repair center.

# Contacting Customer Service

Please check our website (www.tfngj.com) for updates to this manual and additional application information. If you need technical or sales support, please contact local TFN Technologies Customer Service.

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Email: fattsales1@163.com

Thank you for choosing our company's products